



# HERE4YOU Call Center

*a hotline to centralize referrals to temporary housing programs*

## **(408) 385-2400**

Call Center hours: 9 a.m. - 7 p.m.

- Match to emergency Shelters, including transportation
- Assistance to sustain current housing situation
- Referrals and linkages to community resources

In addition to referrals for openings at emergency shelters/ temporary housing programs, BWC's staff will help those seeking rental assistance by directing them to additional Homeless Prevention Services.

Please note the new hotline referral process is now built into HMIS. BWC will work with callers to complete their Release of Information (ROI) forms – in a way that is NOT a barrier to getting them screened for shelter placement.

If you are a case manager calling in with your client – we may ask for your assistance in helping clients sign the ROI.



# Bill Wilson Center

Counseling

Housing

Education

Advocacy

*BWC provides services that meet the cultural and linguistic needs of our whole community. We value our unique ethnic diversity as well as the LGBTQ community and non-able body community. Our clients, staff, and volunteers reflect our community.*

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