



City of Morgan Hill – Utility Billing Dept.  
17575 Peak Ave. Ste 100  
Morgan Hill, CA 95037

**Phone: (408) 779-7221 – Fax: (408) 778-1564**  
**Email: utilitybilling@morganhill.ca.gov**

## CITY OF MORGAN HILL UTILITY SERVICES APPLICATION & CONTRACT

Date to begin service\* \_\_\_\_\_ Service Address \_\_\_\_\_

**\*requires one business day notice Monday-Friday**

Customer Name \_\_\_\_\_

Spouse/Other Responsible Person(s) \_\_\_\_\_

Meter size \_\_\_\_\_ 1" or less \_\_\_\_\_ Mailing Address \_\_\_\_\_

Driver's License (1) \_\_\_\_\_ Social Security (1) \_\_\_\_\_

Driver's License (2) \_\_\_\_\_ Social Security (2) \_\_\_\_\_

Primary Phone No \_\_\_\_\_ Secondary Phone No \_\_\_\_\_

Customer Email Address: \_\_\_\_\_

Rent or Own If rent, name & phone no. of owner: \_\_\_\_\_

**\*\*COPIES OF DRIVER'S LICENSES MUST ACCOMPANY THIS APPLICATION\*\***

**CUSTOMER AGREES:**

- To pay for the utility rates and penalties in effect, subject to change at any time, including the non refundable **service charge of \$39.00 for all new and reactivating accounts. (This fee is assessed on your first bill)**. This contract shall take effect on the date signed and rates shall be charged from the date services are provided. This contract is subject to all provisions of Morgan Hill Municipal Code Chapters 13.04 and 13.16, as amended from time to time.
- To not hold City responsible for any damage by water or by other cause resulting from defective plumbing or appliances on the premises supplied with water, installed by the owner or occupant. Customer acknowledges that the fact that the agents of City have inspected the plumbing and appliances shall not be pleaded as a basis of recovery in case of damage to the premises from defective plumbing or appliances installed by the owner or occupant.
- To not hold City responsible for damage caused to property of owner or occupant when water service is turned on. It is Customer's responsibility to ensure that all faucets on premises are turned off.
- That, in case the supply shall be interrupted or fail by reason of accident or any other cause whatsoever, City shall not be liable for damages for interruption or failure, nor shall such failures or interruptions for any reasonable period of time be held to constitute a breach of contract on the part of City or in any way relieve Customer from performing the obligations of this contract.
- That failure to receive utility billings will not be recognized as a valid excuse for failure to pay utility billings when due. The City's Finance Department must be notified of any change in occupancy or any change in mailing address. **Customer acknowledges that customer will be responsible for all utility charges until Customer notifies the City in writing at least one business day in advance that the customer desires to stop utility services, by completing the City's cancellation request form.**
- That City reserves the right at any time to shut off the water supply because of repairs, extensions, nonpayment of rates or any other reason, and City shall not be responsible for any damage such as bursting of boilers supplied by direct pressure, the breaking of any pipe or fixture, stoppage or interruption of water supply or any other damage resulting from the shutting off of water.
- That Customer understands that it is unlawful for any person, unless duly authorized by the superintendent, to disturb, interfere with or damage any water main, water pipe, machinery, tools, meters or any other appliances, buildings, improvements, lawns, grass plots, flowers, vines, bushes, trees or other property belonging to, connected with or under the control of the municipal water supply system of City.
- Visit our website at [www.morganhill.ca.gov](http://www.morganhill.ca.gov), (click the utility billing tab) for information on rates, online bill pay, and other general account and water and sewer information. If you fax your application, you must call to confirm receipt.

**By signing this form, I am confirming I have read and acknowledge the above agreement and the general information for fees and billing**

\_\_\_\_\_  
Date Signature (digital signatures not accepted)

\_\_\_\_\_  
Date Signature (digital signatures not accepted)